# Supporting a Strong, 988 Helpline in Maryland



#### THE GENERAL ASSEMBLY SHOULD PASS LEGISLATION TO CREATE A 988 TELECOM FEE

- Maryland's 988 helplines face a fiscal cliff when appropriations run out next year. Our state must establish a dedicated revenue source to address this cliff and prevent all future funding cliffs.
- A 988 telecom fee modeled after the 911 telecom fee would ensure the 988 system has the resources needed to provide support to all Marylanders who need it, 24/7 and free of charge.
- The proposed \$0.25/month 988 telecom fee would generate \$15-20 million to hire staff, invest in technology, augment training, and further integrate other crisis services into 988.
- Eight other states have already created a 988 telecom fee, including Virginia and Delaware.

### MARYLAND'S 988 HELPLINE IS NEEDED NOW MORE THAN EVER



**Calls to 988 have increased almost 50% since it launched** and are expected to continue to increase as more people become familiar with 988. *source: Maryland 988 data* 



Texts to 988 increased over 14-fold, but only three of eight Maryland call centers accept texts. Source: Maryland 988 data



Maryland has the highest Emergency Department wait times in the country.

Strong 988 capacity and other crisis services can help prevent unnecessary trips to the Emergency Department. Source: CMS

**Suicide rates are rising.** In Maryland, 620 people died by suicide in 2021 while almost 76,000 Maryland young people and 200,000 adults had serious thoughts of suicide. *Source: CDC and SAMHSA* 



Young people are struggling.

Youth feelings of depression and anxiety doubled during the pandemic.

Nationwide, 42% of high school students **reported persistent feelings of sadness** or hopelessness and 18% made a plan to commit suicide.

Source: Surgeon General Youth MH Advisory and CDC

#### **MARYLANDERS SUPPORT CREATING A 988 TELECOM FEE**



83% of Marylanders agree, and 66% strongly agree,

that having the 988 Helpline is important\*

AT LEAST 68%

Marylanders are willing to pay \$.25 extra per month on their phone bill to fund Maryland's 988 network\*



\*Source: Gonzalez Poll June 2023

## The following organizations form the Fund Maryland 988 Campaign:

211 Maryland AARP of MD

Access Carroll
Accessible Resources for Independence

Affiliated Sante Group

Alternative Approaches to Mental Health Crisis Center

American Foundation for Suicide Prevention (MD Chapter)

Baltimore City 911 Center

Baltimore City Council President Baltimore City Fire Department

Baltimore City Substance Abuse Directorate

Baltimore Crisis Response, Inc

Baltimore Green Workers Justice Cooperative

**Baltimore Harm Reduction Coalition** 

Baltimore Mayor's Office

Behavioral Health System Baltimore

Black Mental Health Alliance CareFirst BlueCross BlueShield Catholic Charities of Baltimore

Center for Adoption Support and Education (CASE)

**CMDS Management** 

**Community Crisis Services** 

Core Service Agency of Harford County

(The) Coordinating Center Disability Rights Maryland

EveryMind, Inc.

Harford Crisis Response

Health Care for All

Health Care for the Homeless

Horizon Foundation of Howard County Howard County General Hospital

Howard County State's Attorney's Office

iMind

Independence Now

Jesse Klump Suicide Awareness and Prevention Program

Jews United for Justice

Johns Hopkins Health System

Johns Hopkins Hospital Joltage Innovations Kaiser Permanente

Kennedy Krieger Institute

Licensed Clinical Professional Counselors of Maryland

LifeBridge Health

Loyola University Maryland

Luminus Health Marian House

Maryland Association of Behavioral

**Health Authorities** 

Maryland Association for the Treatment

of Opioid Disorders

Maryland Center on Economic Policy

Maryland Coalition of Families

Maryland Community Health System

**Maryland Nonprofits** 

Maryland Nurses Association

Maryland Occupational Therapy Association

Maryland Public Health Association Maryland Rural Health Association

Maryland School Psychologist Association MD-DC Society of Addiction Medicine

MedChi

MedStar Health

Mental Health Assocation of Maryland

Mental Health Association of Frederick County

Money Talks Baltimore NAMI Howard County

NAMI Maryland

NAMI Metropolitan Baltimore NAMI Montgomery County NAMI Prince George's County

NASW-MD

NCADD-Maryland

On Our Own of Carroll County On Our Own of Maryland Organization of Hope

People Encouraging People
Primary Care Coalition

Prince George's County Office of the Sheriff

(The) Recovery Center of Maryland Save a Shore Farmer Campaign

**Sheppard Pratt** 

Silver Spring Justice Coalition Sustainable Life Solutions Totally Linking Care Maryland

University of Maryland Medical System

Worcester Youth and Family Counseling Services